



Scaling Your Workflow with Jira



Scaling without sacrificing app quality is an industry-wide challenge. But with Instabug's ability to integrate prioritization and communications tools directly within your team's workflow with applications like Jira, you can seamlessly scale your mobile app and team without interrupting established pathways.

Install in an instant

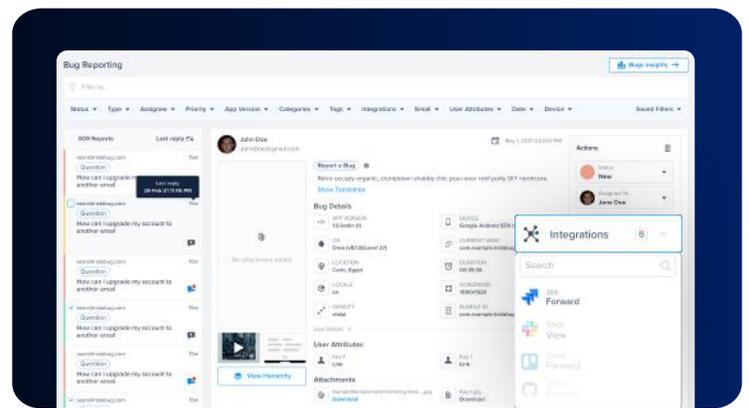
Jira has quickly become an essential part of any team's toolkit, allowing product teams to sync project status with the organization's overall strategy while keeping the product roadmap on track. Instabug has taken those crucial workflow capabilities even further by integrating with Jira, extending the reach of the updates and tools Jira's software already provides.

As the command center for your project, Jira's close integration with the other tools in your stack will make for an efficient, streamlined workflow, allowing your team to scale without losing time or project details along the way. You can install the Instabug add-on for Jira from the Atlassian Marketplace in just a few steps.

Automate your workflow with rules

Once installed, the features you added will seamlessly integrate into your team's workflow. Start receiving bug reports, crash reports, and user feedback right inside your Jira project, so you'll be alerted to issues as they happen.

Triaging crashes and bugs can be a time-consuming task, but Instabug gives users report categories, tags, and rules to automate this process. You can triage directly on Instabug's dashboard, then forward to Jira for tracking, or vice versa. By letting your developers choose the pre-defined category of their reports, it will be easier for you to forward issues to the right Jira project. You can also use tags to create rules to automate this part of the process.



Rules offer a great way to automate your expanding workflow. You can create rules to assign issues, change their status, or forward them from the Rules page in your dashboard's Settings. You can then specify multiple conditions and actions that are triggered when the rules are met. Use report categories and tags as conditions to automatically assign incoming reports to the appropriate developer and forward them to the relevant project.

Each issue Instabug catches can be assigned automatically to a team at the code level. This feature keeps code ownership clear as developers join within multiple team structures. Teams can filter by code ownership and create rules around many definitions, including primary elements such as path, package, module, and more, and secondary definitions such as crash type, exception message, or current view.

Crash reports and bug fixes

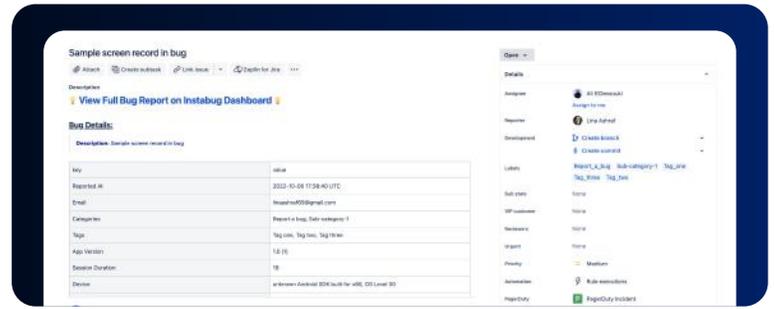
Instabug will help your team build better software by sending detailed reports capturing the device details, screenshots, repro steps, and network logs to help you understand exactly what went wrong and fix issues faster.

Instabug not only catches the crash, but automatically captures all the details, from the stack trace to steps to reproduce it. You can recreate the exact environment present when the crash occurred, enabling more accurate crash insights and faster fixes.

Crash reports also include the logs and the details of the running environment. Instabug displays all of this data in the crashes section of the dashboard, where you can also find your app's bug reports.

Bug Reporting allows end users to leverage the already implemented SDK to communicate a bug and any feedback directly to the app developers. Users can send a bug to a developer by simply shaking their device, choosing Report a Bug, adding any relevant information or attachments, and hitting send. Users can also annotate the screenshots using a built-in tool to provide more details. Instabug automatically collects additional details including logs (from console to network to even user steps), user data (such as device ID), and the state of the device over the previous 60 seconds.

Developers can also check the profiler on their Instabug dashboard for an overview of details like CPU, memory, orientation of device, network, and battery life, all shown in a graph to depict the state of the device before the issue occurred.



Faster feedback

With the constant flow of issues coming down the line to developers, beta testers sometimes take lower priority placement in the scaling process. However, beta tester feedback is essential for understanding which projects to prioritize for better UX as you scale. It's important to prioritize user communication and close the feedback loop with beta testers.

Instabug allows your mobile users and beta testers to report bugs and send feedback about your mobile app directly from their devices. Instabug captures a screenshot that users can draw on and collects all device details, network logs, and user steps in the background to give your team the context it needs to resolve the issue. Contextual details reduce the guesswork in bug and crash fixes.

Set up rules to automatically reply to users with a standard message when they report a bug, or—better yet—when a bug they reported is fixed. Use the conditions to prompt users to update their app if they are reporting from an older version.

Help your team focus on fixing, not finding, bugs. By integrating the industry's leading mobile app performance technology, your team can automate resource-intensive tasks, shifting focus from minor issues to more impactful releases.

